

How to Register and Self Book a Sexual Health Consultation

Covid-19 has changed the way our service works – you will need to have a telephone consultation with one of our nurses so we can book you into the right clinic.

Use the link below to book a telephone consultation at Sandwell Sexual Health Service. You can use this if you are new to the service or if you have visited us before.

You will need a valid e-mail address and a mobile number to access the self-book service.

Click on the link to start: <https://mill-live2.brightcloud.net/webspeed/cgi/cgiip.exe/WService=wsbroker1/web/webreg/main.cls?Dept=sand&Form=web.webreg.login>

The screenshot shows a login form titled "Account Details". It has two input fields: "Username/Email" and "Password". Below the fields are three buttons: "Login", "Register", and "Forgot password/Help". A red box highlights the "Register" button, with a red arrow pointing to it from a callout box that says "New users click here to register". Another callout box says "Previous users log in here" pointing to the "Login" button.

PREVIOUS USERS:

Please log in with your e-mail address and password.

NEW USERS:

Click on register and complete the online registration form. All of the sections marked * must be completed. To enter your address put in your postcode and click find address. Then click on the arrow to the right of the "Select address" box to find a drop down menu. Click on your address to select it.

The screenshot shows a form section for address selection. It has a "Postcode*" field with the value "B70 7AW" and a "Find address" button. Below it is a "Select address..." dropdown menu with the text "(Select address...)" and a downward arrow button. Red circles highlight the "Find address" button and the downward arrow button.

Verification expired. Check the checkbox again.

I'm not a robot



Please complete the 'reCAPTCHA' form for security reasons.

✓ Create Account

← Back

Tick the “I am not a robot” box and click “Create account”.

A verification code will be sent to your mobile. Go to your e-mail and follow the instructions in the e-mail to register your account.

Then you can login using your e-mail address and password that you have just created.

ALL USERS:

Account Details

Username/Email: raymw@blueyonder.co.uk Address: 55 Grosvenor Road
Patient number: NP79769 Ettingshall Park
Name: Whalen, Rachael Wolverhampton
Date of birth: 11/12/1995 WV4 6QX
Gender: Female
Home number:
Work number:
Mobile number: 07528946737

[Update Details](#)

Clinical Details

Please update your clinical details to complete your registration.

Source of referral: Letter communication: yes
Ethnic group: GP Letter communication: yes
Country of birth: TEXT (SMS)
GP: communication:
GP Practice:

[Update Details](#)

After logging in you have the option to update your registration details. Then update your clinical details by clicking on the update button.

Update Clinical Information

Source of referral
Self

Ethnic group
(none selected)

Country of birth
(none selected)

Communication methods

By ticking the fields below, you are agreeing to the clinic contacting you via the described method. If you do not wish to be contacted this way, please un-tick the selection.

Letter communication
 GP Letter communication
 TEXT (SMS) communication

GP details

Complete any of the details you wish to complete. Your source of referral is self. Make sure you select how you wish to be contacted. Then click on save at the bottom of the page.

Appointments

Make New Appointment

[Family Planning](#) [Sexual Health](#)

Event History

Click on the sexual health button (the family planning button is not active).

Available Appointments

Lyng Centre

Morning Telephone list - General telephone appointments

These appointments are currently for general sexual health telephone consultations

Wednesday, June 3, 2020

09:50 10:10 11:00 11:20 12:10 12:30

Thursday, June 4, 2020

Friday, June 5, 2020

Evening Telephone List

Afternoon Telephone List - General telephone appointments

← Back

Use the drop down arrows to select clinic, date and time of your telephone appointment.

Confirm Booking

Date/Time: Wednesday, June 3, 2020 11:00

Clinic Name: Morning Telephone list - General telephone appointments

Clinic Notes: These appointments are currently for general sexual health telephone consultations

Clinic Address: Lyng Centre etc etc

Comments/Message

Close

Once you are happy click confirm booking

Clinical Details

Source of referral: SELF Letter communication: yes

Ethnic group: White British - WHITE GP Letter communication: yes

Country of birth: United Kingdom TEXT (SMS) communication: yes

GP: Dr. Burrell

GP Practice: Penmanor Medical Centre
Manor Road
Penn WW4

Update Details

Appointments

Wednesday, June 3, 2020 11:00

Clinic Name: Morning Telephone list - General telephone appointments

Clinic Notes: These appointments are currently for general sexual health telephone consultations

View Cancel

Make New Appointment...

Family Planning Sexual Health

Event History

You can cancel this appointment at any time by logging in a clicking the cancel button.